# POZNAN UNIVERSITY OF TECHNOLOGY



#### EUROPEAN CREDIT TRANSFER AND ACCUMULATION SYSTEM (ECTS)

## **COURSE DESCRIPTION CARD - SYLLABUS**

Course name

Employee Management Team [S2IMat1>ZZP]

	Year/Semester 1/1	
	Profile of study general academic	
	Course offered in Polish	
	Requirements elective	
Laboratory classe 0		Other 0
Projects/seminars 0	3	
.pl	Lecturers	
	0 Projects/seminars 0	1/1 Profile of study general academic Course offered in Polish Requirements elective Laboratory classes 0 Projects/seminars 0

#### **Prerequisites**

Knowledge: The student knows the basic concepts of teamwork. Skills: The student has the ability to perceive, associate and interpret phenomena occurring during team work. Social competences: The student is aware of the importance of teamwork in professional and private life.

#### Course objective

The aim is to develop students" team management skills: appointing a team, motivating team members, organizing work, controlling team work; to familiarize students with the issues of managing a team of employees.

#### Course-related learning outcomes

Knowledge:

1. the student has the knowledge necessary to manage an employee team in various fields of activity.

2. the student has a basic knowledge of team building and team roles.

3. the student knows the general principles of creating, organizing, motivating and improving employee teams.

Skills:

1. student is able to resolve conflict in a team, using various strategies for resolving conflicts in a business environment.

2. the student is able to select people for the team due to competences and team roles.

3. student can motivate people in a team.

4. student is able to adapt the team management style depending on the competence and motivation of team members.

Social competences:

1. the student is aware of the importance and understands responsibility for decisions taken when managing a team of employees.

2. student is able to interact and work in a group, taking on various team roles.

3. student is able to think and act in a creative and entrepreneurial way while working in a team.

## Methods for verifying learning outcomes and assessment criteria

Learning outcomes presented above are verified as follows:

Learning outcomes presented above are verified as follows: written test - 12 questions, > 50 % - ndst  $\leq$  50%; 60%  $\geq$ - dst., < 60%; 70%> dst plus,  $\leq$ 70%, 85%> db,  $\leq$ 85%, 91 $\geq$  db plus,  $\leq$ 92%, 100% $\geq$  bdb.

Discussions:

- work in groups, observation of students in class,

## Programme content

Stages of managing a team of employees Roles in the team Strategies for resolving conflicts in work teams Employee development methods Systems for motivating employees in a team Styles of managing employee teams Errors in managing employee teams

## **Course topics**

1. Introduction to the issues of human resource management, Models of the personnel function

2. The essence of employee teams, the difference between a group and a team, pros and cons of teamwork

- 3. Stages of employee team management
- 4. Appointment of employee teams recruitment and selection of team members
- 5. Roles in the team role characteristics
- 6. Communication and cooperation in a team of employees
- 7. Conflicts in a team, conflict resolution strategies in employee teams
- 8. Systems of motivating employees in a team. How to motivate effectively practical tips
- 9. Development and improvement of employees in teams. Employee improvement methods.
- 10. Styles of managing employee teams. Project team management theory and practice
- 11. Effectiveness of employee teams
- 12. Errors in the management of employee teams

## **Teaching methods**

problem lecture / lecture with multimedia presentation, discussion, case studies, group work, role playing

## Bibliography

Basic

1. Belbin R.M., (2003), Twoja rola w zespole. Gdańskie Wydawnictwo Psychologiczne, Gdańsk,

2. KatzenbachJ.R., SmithD.K., (2001), Siła zespołów. Wpływ pracy zespołowej na efektywność organizacji, Dom Wydawniczy ABC, Kraków,

3. Król H. Ludwiczyński, A. (2007), Zarządzanie zasobami ludzkimi, Warszawa: PWN,

4. Mackin D., (2011), Budowanie zespołu. Zestaw narzędzi, Poznań, Wydaw. Rebis,

5. Kożusznik (2005), Kierowanie zespołem pracowniczym, Warszawa: PWE. Additional

1. Kożusznik B. (2002), Psychologia zespołu pracowniczego: doskonalenie efektywności, Katowice: Wydaw. Uniwersytetu Śląskiego

2. Heidema J.M., McKenzie C.A., (2006), Budowanie zespołu z pasją, Od toksycznych zachowań do zaangażowania, Dom Wydawniczy Rebis.

### Breakdown of average student's workload

	Hours	ECTS
Total workload	75	3,00
Classes requiring direct contact with the teacher	50	2,00
Student's own work (literature studies, preparation for laboratory classes/ tutorials, preparation for tests/exam, project preparation)	25	1,00